

## FACULTY OF SOCIETY AND SCIENCE STUDY COURSE DESCRIPTION

Course Title:	OR	GANIZAT	IONAL PSY	CHOLOGY				
Course code (LAIS):	Vac	VadZ5035						
Study programme:	Bus	Business Environment Administration						
V - U	☐ 1st level professional higher education							
Level of Study programme:								
	$\boxtimes$	Profession	nal Master					
		PhD level						
Type of Study programme:		☐ Professional specialization courses (Part B, compulsory)						
					ses (Part B, optional)			
		Elective c	ourses (Part			T 1 1 1		
Course Workload:	(	Credits	ECTS	Academic hours	Contact hours	Independent work hours		
		2	3	80	24	56		
		ma Latson						
Course Author/ Tutor:		st professor						
Course Author/ Tutor.		na.latsone@						
				ne schedule for each	ch semester			
Study Form:		time studie	-					
Study year, semester:		Year, 1th Se	mester					
Language:	Eng							
<b>Prerequisites for the Course:</b>			logy (bachelo					
	In	our global	ized, divers	se and changing	social and cultural	environment the		
	kno	wledge in	Organizati	on psychology l	nelps to understand	the differences of		
	behaviour and thinking patterns of organization members, ensuring successful							
Course Summary:	communication processes for achieving the organizational goals. The course							
•	deals with theoretical, conceptual practical and empirical issues of							
	organizational psychology based on scientific knowledge and research, aiming							
	to be able to apply the acquired knowledge in the praxis.							
Aggaggmants	Exa		ppry the acc	duired knowledg	e in the praxis.			
Assessment:			1	,· · ,· ·	•			
	Qualitative and active participation in seminars – (20 % of the final grade)							
	Assignments and presentations – (30 % of the final grade)							
	Final (exam) paper and presentation – 50%– (50% of the final grade)							
	Participation in seminars, presentations of assignments and final paper of the							
	course will be evaluated in the 10-point system, taking into account the following criteria:							
	Criteria:  Outstanding (10) - knowledge, skills and competence go beyond the requirements of the							
	Outstanding (10) - knowledge, skills and competence go beyond the requirements of the assignment/seminar/paper;							
	assi	onment/sem	inar/naner					
				skills and compete	nce fully meet the requ	irements of the		
Requirements for Credits:	Exc	ellent (9) - 1	Knowledge, s	skills and compete	nce fully meet the requ	irements of the		
Requirements for Credits:	Exc assi	ellent (9) - I gnment/sem	Knowledge, s inar/paper;					
Requirements for Credits:	Exc assi Ver	ellent (9) - I gnment/sem y good (8) -	Knowledge, s iinar/paper; Completely	fulfilled requireme	ents of the assignment/	seminar/ paper,		
Requirements for Credits:	Exc assi Ver how	ellent (9) - I gnment/sem y good (8) - vever, there	Knowledge, s ninar/paper; Completely is not enough	fulfilled requirement deep awareness of	ents of the assignment/ on some issues for indep	seminar/ paper,		
Requirements for Credits:	Exc assi Ver how the	ellent (9) - I gnment/sem y good (8) - vever, there knowledge	Knowledge, shinar/paper; Completely is not enough for solving m	fulfilled requirement to deep awareness of tore complex prob	ents of the assignment/ on some issues for indep lems;	seminar/ paper, pendently applying		
Requirements for Credits:	Exc assi Ver how the	ellent (9) - I gnment/sem y good (8) - vever, there knowledge i	Knowledge, s inar/paper; Completely is not enough for solving m quirements o	fulfilled requirement deep awareness of the complex probif the assignment/s	ents of the assignment/ on some issues for indeplems; eminar/paper are gener	seminar/ paper, pendently applying ally met; however,		
Requirements for Credits:	Exc assi Ver how the well som	ellent (9) - 1 gnment/sem y good (8) - vever, there knowledge (1) (7) - the re letimes the i	Knowledge, s linar/paper; Completely is not enough for solving mand quirements of nability to ap	fulfilled requirement of the awareness of the assignment's oply the acquired k	ents of the assignment/ on some issues for indep lems;	seminar/ paper, pendently applying ally met; however, ly is detected;		
Requirements for Credits:	Exc assi Ver how the well som	ellent (9) - 1 gnment/sem y good (8) - vever, there knowledge (7) - the re letimes the inost well (6)	Knowledge, s linar/paper; Completely is not enough for solving m quirements of nability to ap the require	fulfilled requirement deep awareness of the assignment/s oply the acquired kernents of the assignments of the assignment of	ents of the assignment/ on some issues for indep lems; eminar/paper are gener mowledge independent	seminar/ paper, pendently applying ally met; however, ly is detected; re fulfilled, but at		



	Mediocre (5) - In general, the requirements of the assignment/seminar/paper have been met; however, there is insufficient knowledge of some issues and inability to use the acquired knowledge;						
	almost satisfactory (4) - generally, the requirements of the assignment/seminar/paper have been met; however, there is insufficient understanding of some basic concepts; and there are significant difficulties in the practical use of the acquired knowledge; weak (3) - knowledge is superficial and incomplete, the student is not able to use it in						
	specific situations;						
	Very weak (2) - there is superficial knowledge only about certain issues, most of the requirements of the assignment/seminar/paper have not been met; very, very weak (1) - there is no understanding of the basic problems of the seminar,						
	there is almost no knowledge of the topics discussed in the seminar.  If the student does not fulfil the conditions for obtaining a positive assessment, the next time the course must be redeployed in full						
	Students must abide by the academic and research ethics, Vidzeme University of Applied						
	Sciences Ethics Regulations, incl.:  - study papers must be independently developed;						
	- the study work should reference all statements, ideas and data used that have been						
Abiding by the Academic Ethics	<ul> <li>authored by someone else;</li> <li>appropriate data acquisition methods should be used in the acquisition of data, the research ethics must be respected, empirical data must be collected independently and cannot be distorted or falsified;</li> </ul>						
	<ul> <li>the examination must be carried out by the student independently, without the use of supporting materials and/or consultations with other students, unless the lecturer states otherwise.</li> </ul>						
	In the event of non-compliance with the academic and research ethics, punishment is imposed in accordance with the ViA Ethics Regulations and the study course must be retaken, unless the punishment is to be exmatriculated.						
	Learning Outcomes	The evaluation methods and criteria					
	Knowledge						
	Understanding of motivation theories and organization communication theories	Seminar, assignment and presentation					
	Understanding of organizational culture	Seminar					
	Awareness of cultural differences and their influence to organization's	Seminar					
Learning Outcomes: the	Awareness of cultural differences and their influence to organization's processes	Seminar					
Learning Outcomes; the evaluation methods and	Awareness of cultural differences and their influence to organization's processes Skills	Seminar					
	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to						
evaluation methods and	Awareness of cultural differences and their influence to organization's processes Skills	Seminar, assignment and presentation					
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target	Seminar, assignment and presentation					
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target groups; leadership skills						
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target groups; leadership skills  Ability to communicate effectively	Seminar, assignment and presentation  Seminar					
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target groups; leadership skills  Ability to communicate effectively with colleagues/clients  Ability to apply the basics of organizational ethics	Seminar, assignment and presentation					
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target groups; leadership skills  Ability to communicate effectively with colleagues/clients  Ability to apply the basics of organizational ethics  Competency	Seminar, assignment and presentation  Seminar					
evaluation methods and	Awareness of cultural differences and their influence to organization's processes  Skills  Team work skills and ability to collaborate with different target groups; leadership skills  Ability to communicate effectively with colleagues/clients  Ability to apply the basics of organizational ethics	Seminar, assignment and presentation  Seminar					



	for perfection of business practices, assessing and analysing one's own activity				
Course Compulsory literature:	<ol> <li>Goleman, D. 2006. Social Intelligence: The New Science of Human Relationships. Bantam Books, NY</li> <li>Jones R. 2014. Psychology of sustainability. An applied perspective. Routlege</li> <li>Lussier, R.N. 2013. Human relations in organizations. Applications and skill building. Richard D. Irwin</li> </ol>				
Course additional literature:	<ol> <li>Dong, Q., Koper, R. J., &amp; Collaco C. M. 2008. Social intelligence, self-esteem and intercultural communication sensitivity. Intercultural Communication Studies, XVII(2), 162-172.</li> <li>DuBrin Andrew. 2004. Human Relations: Interpersonal, Job-Oriented Skills. 8th ed., Upper Saddle River,</li> <li>Ešenvalde, I. 2007. Pārmaiņu vadība. Jāṇa Rozes apgāds</li> <li>Goulmens. 2001. Tava emocionālā inteliģence. Jumava</li> <li>Hart, T. 2009. From information to transformation: Education for the evaluation of consciousness. NY: Peter Lang Publishing.</li> <li>Herbsts, Dīters. 2007. Komunikācija Uzṇēmumā. Zvaigzne ABC</li> <li>Latsone, L. 2013. Socially intelligent intercultural education. Educational Research Journal. Vol. 28, Nr. 1 &amp; 2, ISSN 1560-8263</li> <li>Leavitt (Ed.), Cultural competence: A lifelong journey to cultural proficiency. Slack Incorporated.</li> <li>Loveland, C. A. 2010. Understanding the nature of culture. In R. 10. McKenna, E. 2012. Business psychology and organizational behaviour. 5th ed. Psychology Press.</li> <li>Muchinsky, P.M &amp; Culbertson, S. 2016. Psychology Applied to Work. Hypergraphic Press.</li> <li>O'Neil, S., Chapman, E. 2002. Your Attitude is Showing. 10th edition, Upper Saddle River, NJ</li> <li>Pinder, C. C., 2008. Work Motivation in Organizational Behavior, Psychology Press</li> <li>Reņģe, V. 2007. Organizāciju psiholoģija. Rīga, Kamene</li> <li>Sternberg R. J., &amp; Kaufman, S. B. (Eds.). 2011. The Cambridge handbook of intelligence. Cambridge University Press.</li> </ol>				
Course confirmation date:					
Date of course description update:					

## **Study Course Plan:**



		Academic hours		Study Form/ Organization of independent work of students and task description
Date	Theme	Contact Independent work hours		
specified before the implementa tion of the course  I reatt va  III bas or the course  IIII we may be grive and the course in th	Introduction: explanation of terminology, holistic and system approach for organizations, paradigm shifts, millennials, current challenges in organizations	2		Lecture discussion
			4	Preparation for the next seminar
	I Human relationship and work results: differences of perception, attitudes, personality, intelligence, values, self-conception etc.	2		Lecture, seminar
			4	Preparation for the next seminar
	II Communicative competence as basis for human relations: organizational communication theories, communication obstacles, verbal and non-verbal communication, effective communication	3		Lecture, seminar
			8	Preparation for assignment's presentation
	III Motivation and satisfaction with work: traditional and contemporary motivational theories, perfection of personal productivity. Promoting growth: mentoring, coaching	4		Lecture, seminar, Assignment and its presentation
			5	Preparation for the next seminar
	IV Learning organizations. Creating friendly environment for thinking and learning, enlivening system theory in organization.	2		Lecture, seminar
			8	Assignment
	V Team dynamics and management. Understanding the team, development of leader's potential	3		Lecture, seminar Assignment and its presentation
			4	Preparation of final assignment
	VI Understanding organizational culture; management of change	2		Lecture, seminar
			5	Preparation of final assignment
	VII Problem and conflict resolution in organizations. Stress management.	2		Lecture, seminar
			6	Preparation of final assignment
	VIII Basics of organizational ethics.	2		Lecture, seminar
	Solving of ethical dilemmas		4	Preparation of final assignment
	Exam	2	8	
	Stundu skaits kopā:	24	56	