

#### **International Tourism Conference**

Boosting Excellence in Higher Tourism Education.
Cooperation between educators and industry.
25.10.2018.
Vidzeme University of Applied Sciences, Cēsu str. 4, Valmiera, Latvia

# **Program**

The aim of the conference is to bring together tourism industry and higher education institutions to challenge old ways of cooperation and to connect the needs of sector and future of higher education in tourism

#### 9.00. - 9.45 Registration and coffee

# 9:45 Opening of the conference

Gatis Krumins (Rector of Vidzeme University of Applied Sciences, rector); Janis Baiks (Mayor of Valmiera City Council), Inese Šīrava (Investment and Development Agency of Latvia, Director of Tourism Department)

# 10.20 - 11.40 Plenary session I

**10:00 – 10:20 Sanna-Mari Renfors**, **Satakunta University of Applied Sciences**, **Finland** Skillset for tourism development in Baltic Sea Region. BOOSTED experience.

10:20 - 11:00 Key note. Kaija Lindroth, Haaga-Helia University of Applied Sciences, Finland

Cooperation to the tourism industry. Perspective of the higher education institution

11:00 - 11:40 Key note. Gerhard Erasmus, Radisson Hotel Group

Cooperation to the tourism educators. Perspective of tourism industry.

### 11:40 - 12:30 Panel discussion

Present and future human resource challenges in the tourism labour market (local & international panelists) Moderator Vanda Brūvele. Participants: Jana Raadik Cottrell, Aija van der Šteina, Janis Pinnis

12:40 - 14:10 Lunch in Restaurant Vecpuisis

### 14:10 - 15:40 Thematic sessions

- Cross sectional cooperation and networking in tourism. Moderator Inta Šoriņa (Liepaja region tourism information office)
- 2. Tourism marketing challenge in the context of changes of social media landscape. Sergejs Volvenkins (iMarketings.lv)
- 3. Innovative study approaches in tourism education and involvement of tourism industry in study process. Andris Klepers (Vidzeme University of Applied Sciences)

#### 15.50 - 16.30 Plenary session II

# 15:50 - 16:30 Key note. Maarja Pajusalu, & Brigtspark & Parnu College

Technology development in tourism and how to respond to technology development trends

16:30 - 16:45 Closing ceremony

16:45 -17:30 Informal networking session and coffee "Right place, right time - get more out of now"





