

ViA Action plan Human Resources Strategy for Researchers (HRS4R)

September 2024

bjective no. 1: Professional development							
Proposed ACTIONS	GAP Principle(s)	Timing	Responsible Unit	Indicator(s) / Target(s)			
1. Implementing transversal skill development program ViA will implement transversal skill development. This will include organizing comprehensive selection of professional development courses, as well as series of masterclasses and seminars. These offerings will cover a wide range of topics, including research competences (incl. data collection skills, data analysis skills, research design and methodology, research ethics, etc.), academic writing skills (incl. preparing publications, writing grant and project proposals, peer-reviewing skills, etc.), science communication (incl. preparing and delivering presentations, science popularization, principles of open science, etc.), teaching competences (incl. teaching methods, supervision of student work, mentoring and supervision, etc.), management and leadership skills (incl. project management, team leadership, strategic planning and management, human resource management, etc.), technological competences (incl. digital tools for data analysis and visualization, academic platforms, e-learning, artificial intelligence, etc.), personal development and emotional intelligence competences, innovation competences, collaboration and interdisciplinary competences (incl. interdisciplinary collaboration, international cooperation, networking, etc.), administrative and legal	1. Research freedom 2. Ethical principles 3. Professional responsibility 4. Professional attitude 7. Good practice in research 8. Dissemination, exploitation of results 9. Public engagement 23. Research environment 38. Continuing Professional Development 39. Access to research training and continuous development	Starting Q1 2025 (ongoing)	Working Group Vice-Rectors Directors of Scientific institutes Communication group ViA Ethics Commission	Progress indicators / targets: • Annual professional development needs assessments done in the first quarter of the year. • Professional development offering list developed and distributed by second quarter of the year. • At least 80% of ViA's academic and research staff participate in at least one professional development course, seminar and/or workshop in two-year period (until Q1 2027) • At least two courses, workshops and/ or seminars are organized for ViA academic and scientific staff annually. Impact indicators/targets: • 80% of academic and research staff members hwho participants in professional development courses report			

property, etc.) language skills, data protection competences, sessions on where to find information about research funding opportunities and how to utilize them and other critical competencies essential for research excellence and professional advancement. This action is associated with following ViA Development Strategy 2023-2028 tasks: U.2.1.2. Enhancing the Support System for Researchers to Achieve High-Level Scientific Outcomes U2.1.3: Enhancing Information Exchange Among Researchers for Project Proposal Preparation U3.1.1. Provision of professional development opportunities, including the development of fundraising skills (training, seminars, discussions, experience exchange, etc.) in the areas of entrepreneurship and innovation for ViA staff. U3.3.1: Developing and Implementing a Plan to Enhance the Scientific Impact of ViA Staff (including training, mentor involvement, skills development, support measures, compilation of best practices, and science commercialization activities) U4.3.2: Improving Science Communication Between Various Stakeholders, Including Within ViA (internal communication initiatives for researchers) U4.3.4: Improving Project Communication at ViA U4.1.7 Strengthening the Research Ethics Competencies of Academic Staff, U4.1.8. Advancing the Digital Skills of Staff.				management, ethics, scientific writing). Number of successfully submitted research proposals or projects linked to training topics.
2. Enhancing Access to Professional Development Resources ViA will leverage existing resources and platforms such as Moodle and MS Teams to centralize and facilitate access to a wide range of professional development materials. This initiative will include storing and providing access to lectures, seminars, courses, e-books, and other learning resources. This activity will also entail a thorough analysis of existing free courses available both online and on-site,	38. Continuing Professional Development 39. Access to research training and continuous development	Starting Q4 2025 (ongoing)	 IT group Working group Vice-Rectors Study and Lifelong Learning Group 	 Creating storage place for professional development resources by Q4 2025 Constantly supplement storage place of professional development resources with lectures, seminars, courses, e-

including those provided through the Accelerate Future HEI project and various platforms such as Coursera and others. By doing so, academic and research staff can engage in training at their convenience, seamlessly integrating professional development into their busy schedules. The goal is to promote a culture of lifelong learning within the ViA community, supporting the ongoing academic, scientific and professional growth of its members through easy access to up-to-date information and tools.				books, and other learning resources (ongoing) Conducting a comprehensive analysis of existing free online and on-site courses for ViA academic and research staff by Q2 2026. Impact indicators/ targets: % of staff accessing digital resources monthly. % of staff satisfied with available resources
3. Enhancing and Promoting International Mobility Opportunities for Academic Staff ViA is committed to expanding and enriching international mobility opportunities for its academic and research staff. This will be achieved by supporting and facilitating their participation in conferences, seminars, research mobilities, and professional development programs aimed at enhancing their skills and knowledge. To boost research mobility, ViA will forge and strengthen partnerships with leading international institutions. These collaborations will enable researcher exchange programs, thereby fostering professional growth and development. Additionally, ViA plans to organize a Staff Weeks specifically for researchers, utilizing Erasmus+ scholarships to both invite researchers to ViA and encourage others to host similar events. The increase in participation will be monitored through the collection and analysis of statistical data provided by the ViA International Office. This action aligns with the ViA Development Strategy 2023-2028: • U4.2.1. Expanding existing international partnerships and establishing new ones to advance and sustain the ViA internationalization strategy and enhance ViA's global impact.	18. Recognition of mobility experience (Code) 29. Value of mobility 38. Continuing Professional Development	Q4 2025 (ongoing)	 Working group Vice-Rectors Directors of scientific institutes International office 	Impact indicators/ targets: • 20% increase in academic and research staff participation rate in mobility, including research mobility, programs by end of 2027 (compared to 2024). • Number of joint publications or projects resulting from mobility.

 U4.2.3. Increasing ViA's participation in international and national research organizations and associations to enhance its influence on science and innovation policy both in Latvia and internationally. U4.2.8. Boosting ViA's international visibility through collaboration with Latvian institutions and foreign embassies. U2.4.1. Promotion of international researcher mobility at ViA, development of short-term and long-term (at least one month) mobility/residency programs for foreign visiting researchers and postdoctoral fellows – establishment and implementation of a talent attraction program (including the diaspora). U2.4.2. Developing partnerships with scientific institutions abroad to promote long-term (at least one month) mobility for ViA researchers.
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Objective no. 2: Academic and research environment

Proposed ACTIONS	GAP Principle(s)	Timing	Responsible Unit	Indicator(s) / Target(s)
 Regular assessment of research environment and infrastructure and suggestions for improvement. ViA will strengthen the research environment and infrastructure in alignment with the ViA Development Strategy 2023-2028. Key actions will include enhancing management policies for research-related human resources, streamlining project management, upgrading administrative support systems, developing modern, well-equipped workspaces and laboratories tailored to the needs of academic and research staff, etc. Furthermore, regular annual assessments will be conducted to identify emerging issues, ensuring that these are promptly communicated to upper management. This approach will foster continuous improvements to the work environment, infrastructure, and overall staff satisfaction. This action aligns with the ViA Development Strategy 2023-2028: U2.1.3. Enhancing information exchange between researchers for preparing project proposals. U2.3.1. Enhancing the management policy for human resources involved in research, including defining the responsibilities and roles of institute directors and senior research staff in establishing scientific groups, maintaining positions created within projects, and employing bachelor's, master's, and doctoral students, as well as recruiting elected personnel. U2.5.1. Maintenance and systematic upgrading of scientific laboratory equipment, establishment of new laboratories based on existing infrastructure, and expansion of laboratory space. U2.5.3. Creation of a laboratory for demonstrating sustainable construction solutions on the basis of the Tērbatas 10a building, with the involvement of private and public funding. 	3. Professional responsibility 6. Accountability 23. Research environment 24. Working conditions 27. Gender balance 35. Participation in decision-making bodies	Starting Q1 2026 (ongoing)	Working group Vice-rectors Directors of scientific institutes Heads of Laboratories	Progress indicators/ targets: Research environment and infrastructure improvements will be implemented and assessed in alignment with the ViA Development Strategy 2023 –2028 and yearly institutional budget. At least one assessment (survey/ interviews with staff) of research environment and infrastructure will be carried out annually. Suggestions for improvements in ViA research environment and infrastructure will be developed and communicated to ViA management annually. Impact indicator/ target: Percentage of researchers and academic staff reporting greater satisfaction with the research environment.

 U4.4.2. Development of a sustainable infrastructure development plan for science, research, and innovation promotion (including the creation of an Innovation Quarter at 4 Cēsu Street) U4.4.5. Effective Project Management – Enhancing Project Monitoring Systems and Better Integrating Project Outcomes to Strengthen ViA's Core Operations U4.4.6. Enhancing the administrative support system for project management and increasing the capacity of specialists – project managers – to reduce the administrative burden on academic staff. 				
Creating a welcome package for new ViA staff members ViA plans to improve the on-boarding process of new ViA staff members. The onboarding of new staff, including researchers, at ViA will be designed to facilitate a seamless and effective integration into the organization. This process aims to help new hires quickly understand their roles, the institutional environment, and ongoing projects. To achieve this, ViA will develop a comprehensive Employee Admission and Integration Plan, which also will involve education new staff members about national and institutional regulations governing training and working conditions, including Intellectual Property Management regulations, etc. Activities such as orientation events for new	24. Working conditions 25. Stability and permanence of employment 5. Contractual and legal obligations 31. Intellectual Property Rights	Starting Q4 2025 (ongoing)	Working group Rector Vice-rectors Heads of structural units/groups	Developing employee admission and integration plan at ViA by Q4 2026 At least one orientation event for new employees will be held annually. % of new hires receiving welcome package within first week.

employees and the distribution of documentation packages will be conducted. The Rector, Vice Rectors, and unit/group leaders will be actively involved in this initiative to ensure a supportive and well-coordinated onboarding experience. This action is associated with ViA Development Strategy 2023-2028: U4.1.3. Determining and implementing general staff development and recruitment priorities, involving				W of new employees reporting high onboarding satisfaction in follow-up survey.
 Jeveloping and implementing Incentivization program This action focuses on creating a robust staff incentive program that incorporates both non-monetary and monetary rewards to recognize and motivate employees effectively. It includes a thorough review and enhancement of the remuneration system for all personnel groups to ensure it is competitive and equitable. Additionally, the program will feature the implementation of mutual evaluation processes to foster a culture of feedback and continuous improvement. This action is associated with ViA Development Strategy 2023-2028: U4.1.4. Creation and implementation of a staff incentive program that includes both nonmonetary and monetary rewards, including a review and enhancement of the remuneration system for all personnel groups, and the introduction of mutual evaluation 	25. Stability and permanence of employment 26. Funding and salaries	Strating Q1 2025 (Ongoing)	 Working group Rector Vice-Rectors 	Progress indicators/ targets: Revising ViA remuneration policy in line with the university's budget capacity by Q4 2027. Reviewing the staff motivation/bonus system by Q4 2027. Evaluating the effectiveness of existing tools, and introducing new tools, all aligned with ViA's budget capabilities by Q4 2027. Impact indicators/ targets: Staff satisfaction pre- and post- incentivization. % of staff participating in system evaluation.
4. Implementing activities outlined in ViA OTM-R Policy ViA's OTM-R policy, approved in May 2024, is set to be implemented through September 2026. During this period, ViA will undertake a series of activities to ensure that recruitment processes are open, merit-based, and transparent, in alignment with the OTM-R policy.	12. Recruitment 13. Recruitment (Code) 14. Selection (Code) 16. Judging merit (Code)	Starting Q4 2024 (ongoing)	 Working group Vice-Rectors Selection Committees 	Progress indicators/ targets: By the September 2026, ViA OTM-R policy will be fully implemented in ViA.

Activities such as development of OTM-R policy quality	18. Recognition of		•	OTM-R policy quality
control system, updating and translating ViA internal	mobility			control system will be
documents relating to recruitment process, increasing	experience (Code)			developed by Q4 2026.
the use of EURAXESS etc. will be carried out within this	19. Recognition of		•	ViA Internal regulations
action.	qualifications			and planning
This action is a key component of the ViA Development	(Code)			documents, which are
Strategy 2023-2028, which includes the task (U4.1.2) of	20. Seniority			relevant in recruitment
obtaining and maintaining the 'HR Excellence in	(Code)			process, will be
Research Award' quality certification.	21. Postdoctoral			adjusted in accordance
Tions and quality continuation.	appointments			with ViA OTM-R policy,
	(Code)			translated in English
	27. Gender			and published in ViA
	balance			website by the Q4 2026.
	29. Value of		•	All recruitment related
	mobility		•	forms (evaluation form,
	34. Complains/			advertisement form,
	appeals			
	аррсиіз			etc.) will be developed
				and published (also in
				English) by Q2 2026.
			•	100% of job postings
				will follow updated
				practices starting
				September 2026
				(ongoing).
			•	Number of job
				announcements
				published in EURAXESS
				portal.
			Impa	act indicator/ target:
			•	Perceived transparency
				and fairness of
				recruitment process
				increases among
				academic and research
				staff.
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Proposed ACTIONS	GAP Principle(s)	Timing	Responsible Unit	Indicator(s) / Target(s)
Career Framework), and within the scope of the autonomy granted, ViA will develop and publish a comprehensive framework for academic career development. This	mobility experience (Code) 22. Recognition of the profession 28. Career development 33. Teaching	Starting Q1 2026 (ongoing)	 Working group Vice-Rectors Rector Scientific Board Faculty Boards 	Progress indicator/ target: Academic career development framework will be developed and published by end of Q4 2027. Impact indicator/ target: % of staff with increased clarity on promotion requirements (post-implementation survey).
2. Forming tenure committees for R3 and R4 academic and research staff. Upcoming changes in national regulations regarding academic career progression highlight the importance of tenure committee support for leading and highly qualified academic and research staff. Due to that ViA plans to form tenure committees for R3 and R4 staff. National and international experts will take part in these committees. In	development 30. Access to career advice 36. Relation with supervisors	Starting Q1 2026 (ongoing)	Working groupVice-Rectors	 Progress indicators/ targets: Tenure committees will be formed and operational by Q2 2027. 100% R3/R4 candidates will have access to tenure committees by Q4 2027.

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the formation of these committees, international					Impact indicators/ targets:
networks will also be leveraged.					
This action is associated with ViA Development Strategy					• % of tenure-track staff receiving
2023-2028:					guidance or mentorship from
• U2.4.6. Development of an international scientific					committees.
advisory panel (council).					Career satisfaction scores
					among R3/R4 staff post-
					committee implementation.
3. Providing regular career guidance workshops.	28. Career	Starting Q2 2026	•	Working group	Progress indicator/ target:
To support the professional development of ViA staff, the		(ongoing)	•	Vice-Rector for Academic and	Minimum of 2 career guidance
institution will provide regular career guidance workshops.	· ·	. 0 0,		Scientific Work	workshops will be organized per
These sessions will cover essential topics such as CV	advice				semester.
development, interview preparation, and career planning.					Impact indicator/ target:
By offering these resources, ViA aims to equip staff with					80% of participants of career
the tools and insights needed to advance their careers					guidance workshops report
effectively.					increased clarity in career
					progression after attending
					guidance workshops.
4. Implementing a Career Progression Appraisal	11. Evaluation/	Starting Q12026		Working group	Progress indicators/ targets:
System	-	(ongoing)		Vice-Rectors	rogress maleutors, targets.
ViA plans to establish a comprehensive appraisal system	19. Recognition of	(011801118)		Structural Unites	Appraisal System will be
to regularly evaluate the career development and	qualifications (Code)			Structural Offices	developed by Q4 2026.
satisfaction of academic and research staff. This system	28. Career				ViA will conduct at least one
will feature structured regular assessments, allowing	development				appraisal of ViA academic and
employees to provide insights on their career progression,	18. Recognition of				research staff by Q4 2027.
challenges, and overall support needed, through career	mobility experience				rescuren start by Q4 2027.
development discussions. The feedback collected will be	(Code)				Impact indicators/ targets:
used to identify areas for improvement, offer personalized	, ,				% of staff with individual
professional development opportunities, personalized	mobility				development plans post-
development plans and ensure that staff advancement	33. Teaching				appraisal.
aligns with both individual career goals and institutional	oor readining				% of appraised staff achieving at
objectives. This continuous evaluation process aims to					least one development
foster a supportive and growth-oriented work					milestone within 12 months.
environment.					illiestolle within 12 months.
This action is associated with ViA Development Strategy					
2023-2028:					
 U.2.1.2. Enhancing the Support System for 					
Researchers to Achieve High-Level Scientific					
Outcomes.					
 U2.3.1. Enhancing the management policy for human 					
resources involved in research, including defining the					
resources involved in research, including defining the			<u> </u>		

responsibilities and roles of institute directors and					
senior research staff in establishing scientific groups,					
maintaining positions created within projects, and					
employing bachelor's, master's, and doctoral					
students, as well as recruiting elected personnel.					
5. Initiating the operation of the ViA Doctoral School	28. Career	Starting Q3 2024	•	Working group	Progress indicator/ target:
This initiative entails the launch of the ViA Doctoral School	development	(Ongoing)	•	Vice-Rectors	
to strengthen doctoral education through strategic	30. Access to career		•	Scientific Institute Directors	Doctoral School officially
partnerships with scientific institutions in Latvia and	advice				established, and governance
abroad (utilizing also EUDRES network). Its primary					structure formalized by Q4 2024
objective is to create a solid foundation for doctoral					(achieved)
studies, enhancing research and training opportunities.					
The Doctoral School aims to foster the integration of early-					Impact indicators/ targets:
career researchers, doctoral students (R1), into the global					
scientific community.					Number of agreements signed
This action is associated with ViA Development Strategy					for joint activities within the
2023-2028:					framework of the Doctoral
• U2.2.2. Development of collaboration for enhancing					School.
doctoral education at ViA with scientific institutions					Doctoral candidate satisfaction
in Latvia and abroad within the framework of					with school support and
doctoral schools, including an analysis of the					integration.
potential for initiating new doctoral programs at ViA					

Objective no. 4: Academic leadership and mentoring

Proposed ACTIONS	GAP Principle(s)	Timing		Responsible Unit	Indicator(s) / Target(s)
Mentoring Training Program for R3 and R4 staff. ViA will establish a Leadership and Mentoring Training Program for R3 and R4 staff, covering topics like mentoring, strategic planning, team management, and communication. The program will include recruitment and assessment training to prepare Selection Committees for fair, merit-based evaluations, emphasizing diversity and inclusivity. Practical simulations and role-playing exercises will provide hands-on leadership experience. Also,	appraisal systems 13. Recruitment (Code) 14. Selection (Code) 32. Co-authorship 36. Relation with supervisors	Starting Q1 2025 (ongoing)	•	Working group Faculty Boards Vice-Rector for Academic and Scientific Work	 Progress indicators/ targets: 75% of R3/R4 staff participate in the program within the first year of Leadership and Mentoring Training Program. At least 2 leadership and mentoring workshops conducted per semester. 100% of selection committees trained by Q4 2026.
industry representatives) will be involved as instructors, enhancing the program's effectiveness. Regular assessments and feedback will help refine the training and	·				At least 1 advanced workshop offered by Q4 2026 (based on the Leadership and Mentoring

offer advanced workshops to further develop leadership and mentoring skills for R3 and R4 staff. This action is associated with ViA Development Strategy 2023-2028: • U3.3.1. Developing and Implementing a Plan to Enhance the Scientific Impact of ViA Staff (including training, mentor involvement, skills development, support measures, compilation of best practices, and science commercialization activities) • U4.1.6. Development of strategic management and human resources management skills at the leadership and unit manager levels				Training Program participant feedback). Impact indicators/ targets: • 75% of participants report improved leadership and mentoring skills after participating in Leadership and Mentoring Training Program. • 90% of selection committee members who participated in the trainings report improved understanding on OTM-R. • 75% of participants of advanced workshop report valuable skill and knowledge enhancement.
2. Establishing and implementing a structured Mentoring Program for R1 and R2 academic and research staff ViA will develop and implement a structured mentoring program in which ViA R3 and R4 staff, along with external and international experts and mentors—including industry representatives—will provide support to R1 and R2 academic and research staff members. International networks such as E³UDRES² will be leveraged to identify and recruit mentors. Additionally, free mentoring schemes and programs, such as REBECA, will also be utilized to enhance the mentoring opportunities available. This program aims to provide tailored support and guidance, enhancing the professional development of R1 and R2 staff through regular, scheduled meetings and feedback sessions. Mentors will offer insights on research practices and academic growth, creating a supportive environment for mentees. It is planned that mentors will play a significant role in the effective flow of research information. This action is associated with ViA Development Strategy 2023-2028:	permanence of employment 28. Career development 30. Access to career advice 32. Co-authorship	Starting from Q1 2026 (ongoing)	 Working group Vice-Rectos 	 Progress indicators/ targets: An analysis of existing free mentoring schemes and programs will be conducted and integrated into the mentoring program by Q4 2025. Mentoring guidelines will be developed and published by Q3 2026. Mentoring program will be established by Q4 2026. 100% of R1/R2 staff assigned a mentor within 3 months of joining. Impact indicator/ target: Mentee satisfaction and self-reported professional growth.

• U2.4.6. Development of an international scientific advisory panel (council).					
 U3.3.1. Developing and Implementing a Plan to 					
Enhance the Scientific Impact of ViA Staff (including					
training, mentor involvement, skills development,					
support measures, compilation of best practices, and					
science commercialization activities)					
3. Creating a mentors' network	36. Relation with	Starting Q1 2027	• V	Working group	Progress indicator/ target:
Develop a dedicated mentors' network to facilitate the	supervisors	(ongoing)	• V	/ice-Rectors	
exchange of experiences and provide mutual support	37. Supervision and				 A minimum of two mentor
among mentors. Also, external members will be included	managerial duties				network meetings will be held
in this network (Alumni, E³UDRES² project). This network					each year.
will create opportunities for mentors to connect, share					
best practices, and discuss challenges they face in their					
mentoring roles. By fostering a collaborative environment,					Impact indicator/ target:
the network aims to enhance the effectiveness of					
mentoring practices, offer guidance, and support, and					Mentor engagement rate in
build a strong community of mentors committed to					network activities.
professional growth and development.					

An additional action that should be considered across all the activities mentioned above.

Proposed ACTIONS	GAP Principle(s)	Timing		Responsible Unit	Indicator(s) / Target(s)
1. Creating and implementing feedback system for activities connected to HR development aspects.		Starting Q1 2025 (ongoing)	•	Working group Vice-Rector for Academic and	Progress indicators/ targets:
ViA will implement a robust feedback system to gather insights from academic and researcher staff on activities connected to HR development aspects, including their professional development experiences, overall job	24. Working conditions 36. Relation with supervisors 37. Supervision and managerial duties 38. Continuing	(0806)		Scientific Work	 Feedback system will be established by Q4 2025. At least one Feedback survey on different themes connected with HR development activities at ViA will be conducted annually.
discussions. The collected feedback will be used to assess	Professional				Impact indicator/ target:
the effectiveness of HR activities, identify strengths and areas for improvement, and make actionable recommendations. This action is a key component of the ViA Development Strategy 2023-2028, which includes the task (U4.1.2) of obtaining and maintaining the 'HR Excellence in Research Award' quality certification.	Development 39. Access to research training and continuous development 40. Supervision				Annual improvement score in internal survey results tied to HR practices.

2. Dissemination of the European Charter for Researchers, Code of Conduct for Recruitment, and	outlined in Charter	Starting Q4 2024 (ongoing)	•	Working group Vice-Rectors	Progress indicators/ targets:
HRS4R To enhance the overall knowledge and understanding of the European Charter for Researchers, the Code of Conduct for the Recruitment of Researchers, and the HRS4R among ViA's academic and research staff, ViA will implement a comprehensive dissemination activity. These activities will encompass regular informative events, distribution of essential information on the ViA homepage,			•	Communication group	 At least two informative events will be held per year to enhance knowledge about Charter & Code principles and HRS4R. Posting and regular updating of information on the VIA website will be carried out (ongoing).
and utilization of various communication channels. The goal is to ensure that staff are well-informed and actively					Impact indicator/ target:
engaged in the activities outlined in this action plan. This action is a key component of the ViA Development Strategy 2023-2028, which includes the task (U4.1.2) of obtaining and maintaining the 'HR Excellence in Research Award' quality certification.					 At least 80% of academic and research staff demonstrate basic understanding of Charter, Code, and HRS4R principles in annual staff survey by Q4 2026.